



DEFAULT SOLUTIONS
A DIVISION OF FIDELITY NATIONAL INFORMATION SERVICES™

Fidelity Attorney Roundtable

EXECUTIVE SUMMARY

The Fidelity Attorney Roundtable held a face-to-face meeting during the CMBA in Las Vegas on **Monday, August 6, 2007 at 12:00 PM PT**. The attorney members of the Roundtable include the following firms:

Barrett Burke Wilson Castle Daffin & Frappier [TX]
Bierman, Geesing & Ward [DC,MD,VA] – AFN Designated
Castle Meinhold & Stawiarski [CO] – USFN Designated
Fein Such Law Group [NJ]
Hughes Watters & Askanase [TX]
McCabe Weisberg & Conway [NY,NJ,PA]
McCarthy & Holthus [CA]
Shapiro & Sutherland [OR]

The next meeting will be held via teleconference on Monday, September 17, 2007 at 1:00 PM ET. If you have any comments or items of concern you would like added to the agenda for discussion, please contact any member of the Attorney Roundtable who you are comfortable reaching out to, or contact FNFS Attorney Relations at AttyFeedback@FNFS.net.



DEFAULT SOLUTIONS
A DIVISION OF FIDELITY NATIONAL INFORMATION SERVICES™

**Attorney Roundtable Meeting
Monday, August 6, 2007
Donatello I & II Conference Room
12:00 PM PT – 1:00 PM PT**

TOPICS OF DISCUSSION

VENDOR /CASE FILE NUMBER - The case file number is assigned to carry over to the notes section and intercoms for firm references. It should also carry over quotes for fees & costs. – Kay Schinker, LOGS Network

- ✓ Some firms felt that there may not be a large number of firms who use the vendor file number.
- ✓ Matthew Rogina solicited feedback on the percentage of firms that would benefit from this. Most firms use the loan and/or file number.
- ✓ If this is a small percentage, it is not an effective use of IT time to add this feature.
- ✓ Kay Schinker and Caren Castle will solicit some more feedback and provide more detail on this item.
- ✓ James Iredale inquired about the scope of this project and stated that he doesn't see any problem with implementing this feature.

ATTORNEY CHRONOLOGICAL TOOL – Create chronological tool for attorney use. – Carrie Ward, Bierman Geesing & Ward

- ✓ It was suggested that the firms not rely solely on this tool but more on their own case management system for a chronology.
- ✓ Currently there is a feature within Process Management that allows you to click on an export button to produce a document listing the issues and intercoms in chronological order.
- ✓ Scott expressed his opinion that this is a beneficial tool for the attorneys and clients. The clients can see why a timeline was passed by reviewing this document.
- ✓ Some committee members agreed that this would benefit the clients more than the attorneys.

TOP 10 LIST OF ITEMS

- ✓ FNFS agreed to forward the entire list of top 10 items to the committee for their review and selection.
- ✓ Scott recommended that the committee identify items that would make their work more efficient.
- ✓ Scott also suggested that the firms select items that are less time-consuming to implement and are beneficial. FNFS will identify these items before sending out the list.



DEFAULT SOLUTIONS
A DIVISION OF FIDELITY NATIONAL INFORMATION SERVICES™

STATUS UPDATES

Eligible Holds/Issues Intercom List

- ✓ FNFS Operations is still working on the list. No ETA has been assigned.

APR Project List – Top 5 Priority

- ✓ Below is a list of the Top 5 prioritized items that our reporting team is working on:

Priority Items	Description	Projected ETA *
BK MFR Stage/Weighting Changes	As a result of the MFR stage changes the weighting will be modified on the BK scorecard.	End of 3Q
Initial Stage Measurement to "File Referred"	Change all FC/BK stages that currently hinge off of "File Received" to start with "File Referred"	End of 3Q
BK APR – Chapter 7 vs. Chapter 13 Distribution	Illustrate distribution of Chapter 7 and Chapter 13 volume in State Attorney Section	End of 3Q
Upstate/Downstate New York	Separate Upstate and Downstate counties in NY for APR purposes	End of 3Q
Inherited File Stage Update	Stage completions and activities in the APR when the activity of both the starting/ending events of the stage occurs after the date of transfer.	End of 3Q

*The projected ETA is subject to be changed at anytime.

- ✓ The change to the initial stage measurement to "File Referred" is being made because some firms are manipulating the system by not accepting files on a Friday and waiting until Monday.
- ✓ Scott shared his understanding that if a file comes in at 4:00 p.m. on Friday, nothing can be done.
- ✓ Scott solicited the members for a reasonable cutoff time. All members agreed that 2:30 pm was acceptable in the firm's specific time zone.
- ✓ The "Inherited File Stage" will only apply to files that the firm has started to work. The previous performance of another firm should not affect the new firm.

OPEN DISCUSSION

- ✓ Caren Castle raised a concern about the recent directive from FNMA regarding title in 20 states. The directive was effective 8/01/07, but was suspended until 9/01/07.
- ✓ FNMA is only reimbursing \$200 for title which, in some states, is limiting the quality of the title product and in some cases, making it difficult for firms to obtain title at all.
- ✓ Caren stated that firms are being asked to use a designated FNMA company for title searches but when their firm tried to use the company they receive contradictory information and/or instruction.
- ✓ Caren suggested that we carve out the title search holds because in some states it may take up to 60 days to get title searches. FNMA isn't holding firms responsible for this.



DEFAULT SOLUTIONS

A DIVISION OF FIDELITY NATIONAL INFORMATION SERVICES™

- ✓ Scott requested a list of the 20 affected states and said that we would consider scoring from "Title Received-To-First Action."
- ✓ Some firms raised a concern about the mass email that Kevin Dodd sent out pertaining to the delinquent events.
- ✓ Scott confirmed that this has been fixed and the emails will now go to the individual firm.
- ✓ Scott also stated that firms need to complete their events daily. We currently have over 700 delinquent events pending for firms.
- ✓ Scott solicited feedback on ideas about completing the delinquent events and how to treat this situation.
- ✓ Scott stated that events 2-3 days delinquent is acceptable however, when they are left for a week or 11+ days delinquent this is a serious concern.
- ✓ Carrie Ward stated that the automation is sometimes delayed and this caused events to appear delinquent.
- ✓ Scott stated that he would send out a clear message notifying the firms what to do about delinquent events. FNFS will escalate to the firm first, if the issue is not fixed, he will escalate the items to the client.
- ✓ Scott confirmed that FNFS would continue to send an email notification to any firm who has 50 or more delinquent events.
- ✓ The committee suggested that we include these type deficiencies in the APR.

DELIVERABLES

- ✓ FNFS will forward the entire list of top 10 items to the committee for their review and selection.
- ✓ Kay Schinker and Caren Castle will solicit additional feedback on the vendor/case file number recommendation.
- ✓ Upon receipt of the FNMA directive listing of the 20 affected states, FNFS to consider scoring "Title Received-To- First Action" due to title search delays.